1. Issue a password （Access the web site）

①Access the Emergency Call URL from a web browser on an internet-connected computer or smartphone.
*If you're registering for LINE, please access the URL from your smartphone.

First, we will issue you a temporary password to set up your own password.

[URL]
https://anpi1.hosei-anpi.hosei.ac.jp/hosei/emcusers/

② Click "English" at the bottom of screen.

③Click "If you forget your password, please click here"

Reissue your password

Please enter your User ID and registered email address, and click the reissue button.
We'll send a temporary password to the email address.

User Id *
usertest

Email *
sample@sample.com

Please note that a new password will not be reissued if entered email does not match your registered email address.

Back   Reissue

④On the password reissue screen, enter your user ID and campus email address, then click "Reissue" at the bottom.

【User ID】: *Enter in lowercase letters.
(Please enter alphabetical characters in lowercase.)
●Students → Enter your student ID number
　*For correspondence students, enter "c" at the beginning of the number.
●Faculty, staff, and others
　　　　　　　 → Employee ID number
　*Be sure to enter "s" and "p" as well.

【Email Address】: Enter your campus email address.
(Hosei University campus addresses are registered.)

Confirm to reissue password

Would you mind if we reissue a temporary password?

Cancel   OK

⑤The message "Confirm reissue" will appear, so click "OK".

*If you have not received the email regarding the temporary password, please check that your login ID or email address are correct and then reissue your password.

2026/2/20 20:07:58
A temporary password has been issued.
Password:XXXXXX

Please login the following URL with this temporary password and set a new password.URL: https://xxxxxxxxx
URL: https://xxxxxxxxx

⑥Please check the temporary password in the email you received and click on the URL.

*Image is for illustrative purposes only.

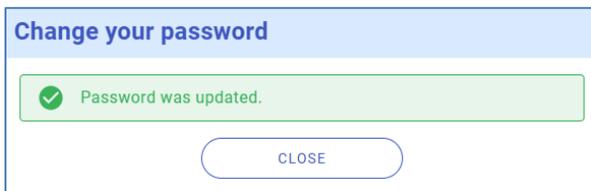⑦Return to the login screen, enter your user ID and temporary password, and click "Login."
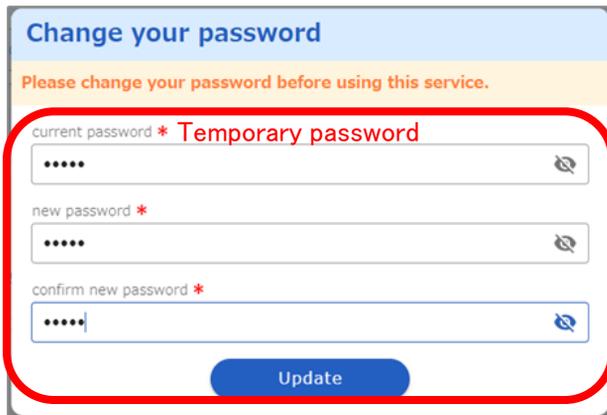
⑧The "Change Password" message will appear.

Instead of your old password, enter the temporary password you were issued earlier.

Enter your new password of 16 characters or less twice.
(Half-width alphanumeric characters)

Once you've finished entering your password, click "update."

⑨Click "Close".
Your password change is now complete.
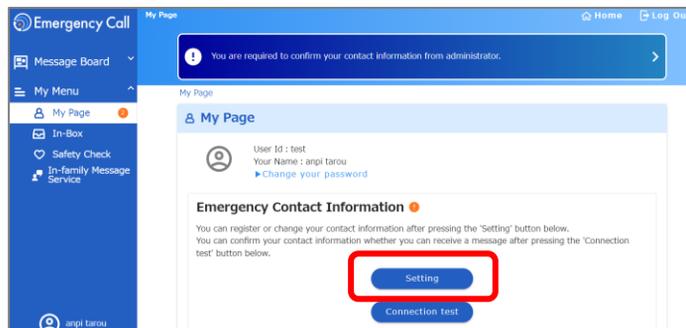

⑩If "Required to confirm your contact information"appears, click "Setting".
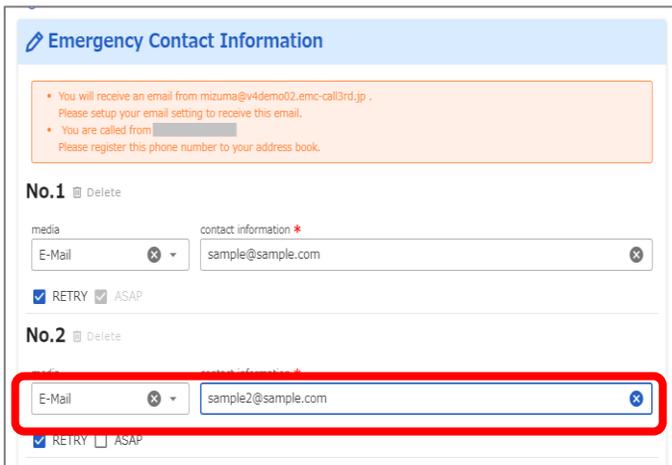
2. Registering Contacts

(1)Register emergency contact information
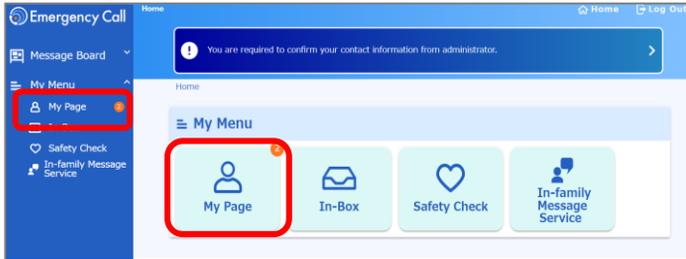
①Click on "My Page" menu.

② Click on "Setting" menu.

Your hosei email address is pre-registered as Contact 1.

③ From Contact 2 onwards, select "Personal Email" from the list of available email addresses and enter a personal email address that can be used as an emergency contact.
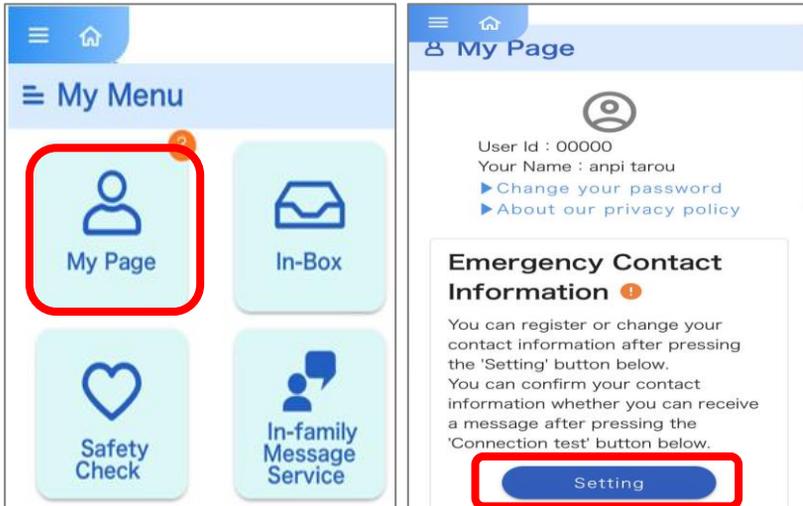

④If you want to add LINE to your contacts　Continue with page 5, "Adding Contacts to the LINE App."

If you don't want to add LINE to your contacts　Click the "Save" button and proceed to the test contact.
(Page 8, "(2) Test Contact")

The LINE App setup

If you want to add LINE to your contacts, please access Emergency Call from a smartphone that uses LINE.
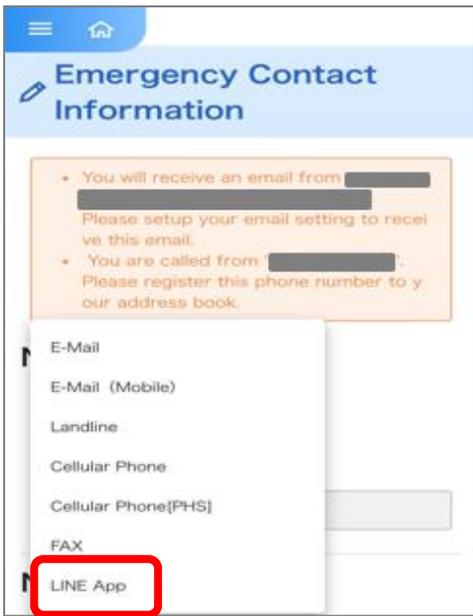
Search or type web address

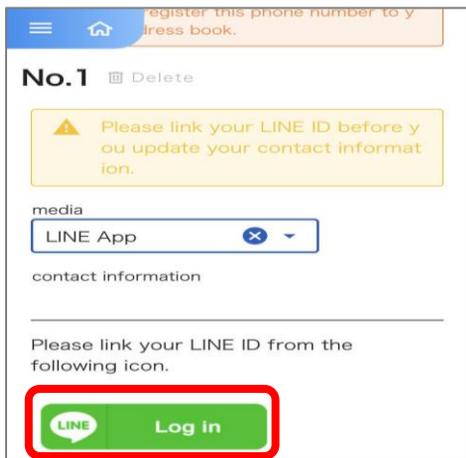①After logging in, tap 'Settings' on the 'My Page' screen.
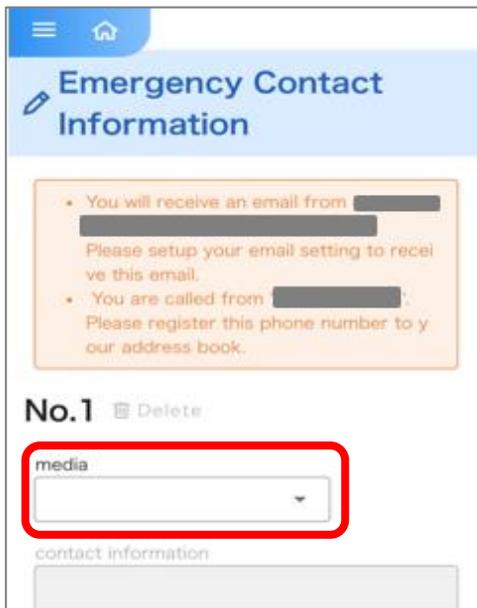
②Tap the medium dropdown menu for the contact you want to register LINE for.

＊Your hosei email address is pre-registered as Contact 1. Register LINE as Contact 2 or later.
.

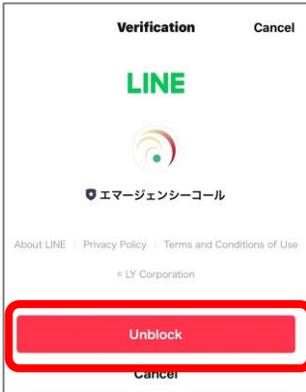③Tap "LINE app" from the list of medium names.

④ Tap

⑤ Tap 'Yes' on the 'Link your Line ID' confirmation screen.

⑥ When the LINE authentication screen appears, tap 'Allow'.

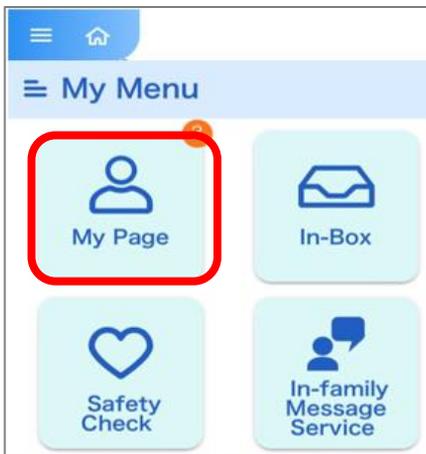→ Integration with LINE will be completed.
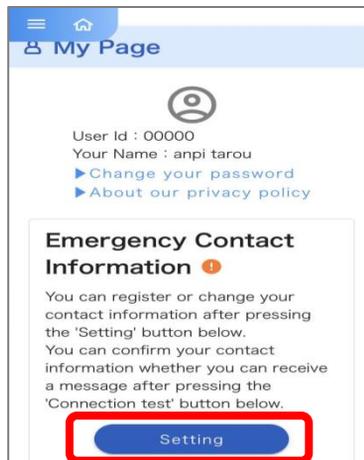
⑦When this screen appears, tap 'Unblock'.

After linking, if the login screen appears, enter your user ID and password, then log in again.
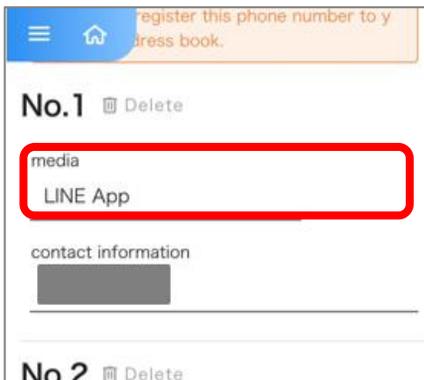
＜Confirmation of settings＞

Tap 'My Page'.

Tap 'Settings'.

LINE app is registered as a contact.
※ In 'Contacts', names registered in LINE will be displayed.

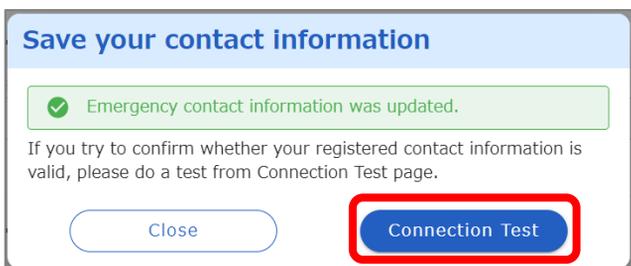**If you are having trouble connecting to LINE, please go to page 14.**

（2）Test Contact

To ensure the registered email addresses are correct and not blocked by spam settings, a test email will be sent from Emergency Call to confirm receipt.
Sender address: hosei-anpi@adm.hosei.ac.jp
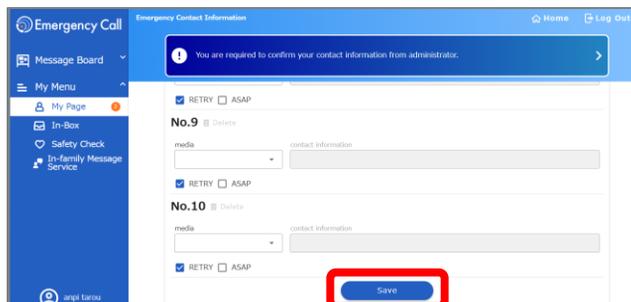
① Click "Save" on the emergency contact screen.

② Click "Connection test".
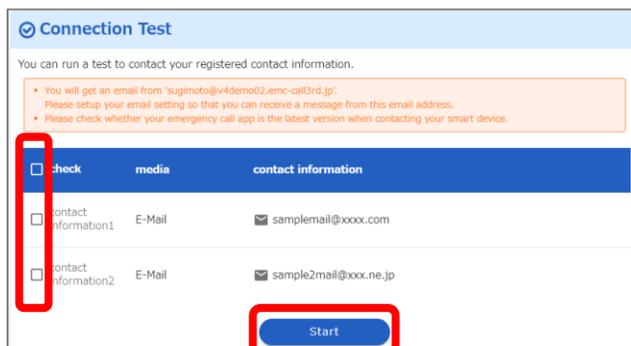
③ Select the contact you want to test, then click "Start".

2017/11/21 17:41:45
Emergency contact confirmation test
This is an emergency call sending test. If you do not recognize this email, please delete it.
URL: https://xxxxx

④ If there are no issues with the registered email address, you will receive a test email as shown on the left. Test contact completed.
＊Test contact completed＊

If you don't receive a response

1 Please check that the email address you entered is correct.
2 It may have been blocked by spam filters. Please set up designated reception settings for the sender's address.
    *The sender's email address is displayed on the test contact screen.

3. APP Setup

You can download a dedicated app (free) to your smart device (smartphone/tablet) to receive and respond to messages.

(1) The App setup from the smart device web

●How to install the App from the smart device web
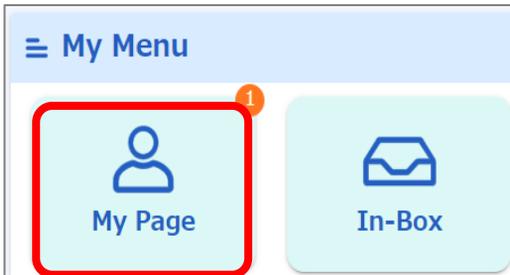
1. To access Emergency Call site （Web） from smart device.

2. Tap "My Page" menu.

3. Tap "AppStore" or "Google Play"

   ＊You need "Apple ID" or "Google Account" to install the application.
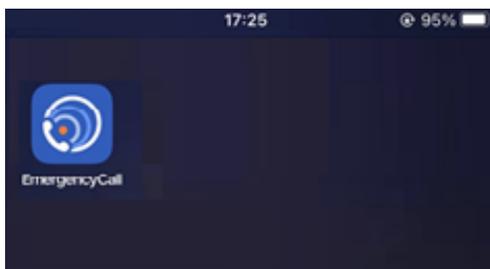
4. The icon of the application appears on your device.

● Initial Setting of the App from the smart device web

1. To access Emergency Call site (Web) from smart device.
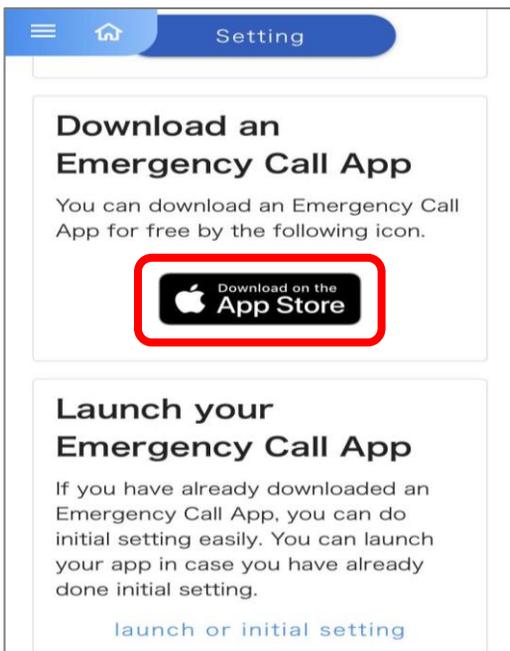
2. Tap "My Page" menu.

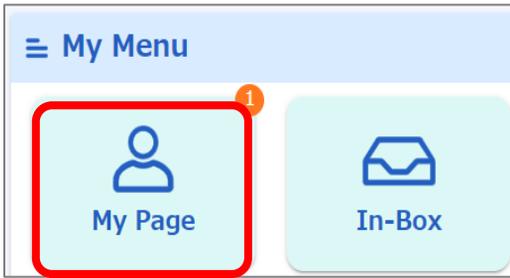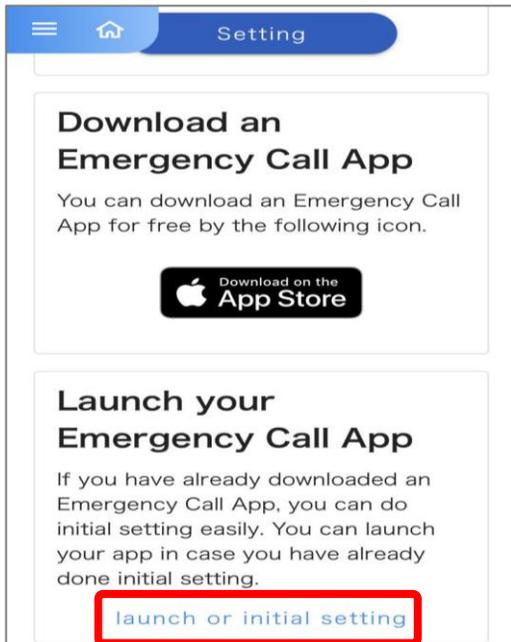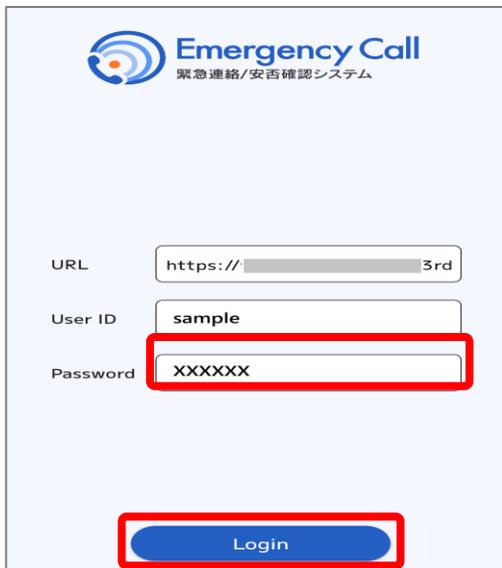3. Tap "Launch or Initial Setup" bottom.

4.   The initial setup screen with URL and User ID will appear. Enter your "Password".

5. Tap the "Login" button.

 Once the "My Menu" screen appears, setup is complete.

4. When you receive an emergency call

E-mail

If you receive an email, please click on one of the two URLs at the end to access the response page and respond.

ユーザ1
2012/12/10 19:41:24
A major earthquake has occurred in the Kanto region. Please register your safety situation.

＊Please register your safety situation from the following URL or telephone number.
　When the one URL/phone number is unresponsive, please use the other.
　If you have no damage, you can reply this E-mail to perform the "register" operation. (ATTENTION! DO NOT USE iPhone MMS.)
URL：https://emc-call.jp/XXXX/
URL：https://emc-call2nd.jp/XXXX/

1. Click the URL in the mail text.

Confirmation Status
-Safety confirmation-

■ Start time
2024/06/10 18:37
■ Title
[Earthquake] Safety confirmation
■ Confirmation status
Unanswered
■ Sender name
[user1]

-Safety confirmation-
＊Required
■ Items to confirm
Select your safety situation ＊
[Unharmed ∨]
Select safety situation of your family
[Please select] ∨
Select situation of your home
[Please select] ∨
Select possibility to work
[Please select] ∨
■ Message

[Answer]

2. Select the answer to each of the items listed.

3. Click "Answer" or "Confirm" button.

When a call is made, a notification message will appear on your device.

Open the app and answer from the answer screen.

Notification image

*Please enable notification settings on your device.

badge

Select each item and select "Answer"

LINE

1. In LINE App, you will receive an emergency message, like the picture to the left.
Tap (select) the 「URL」 in the message body.

Confirmation Status
-Safety confirmation-

■ Start time
2021/01/25 23:56
■ Title
A major earthquake
■ Confirmation status
Answer
■ Sender name
[Taro Infocom]
-Safety confirmation-
* Required
■ Items to confirm
Select your safety situation *
Unharmed
Select safety situation of your family
Unharmed
Select situation of your home
No Damage
Select possibility to work
Possible
■ Message

Answer

■ Emergency message
A major earthquake has occurred in the Kanto

2. When "URL" is tapped (selected), "Confirmation Status" screen is displayed. Then tap on the "Answer" or ""Confirm button.

Are you using a browser other than the standard one?

What is a default browser?
iPhone: Safari
Android: The pre-installed browser
*Depending on the device, this is often Google Chrome.

Especially on iPhones, there are many cases where people think they're using Safari, but are actually using a different browser.

Please check to see if the following applies to you.

If you access EMC by scanning the QR code in the Control Center, as shown in the image below,
The browser launched this way is not Safari.

Click the compass ⊘ in the bottom right, launch Safari, and try linking to LINE.

Other causes and solutions are listed on the FAQ page below.
Click the URL or scan the QR code to access the page and check.
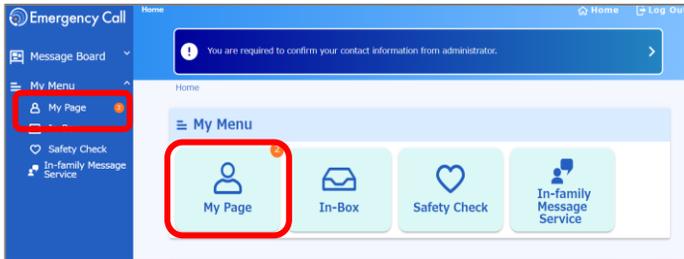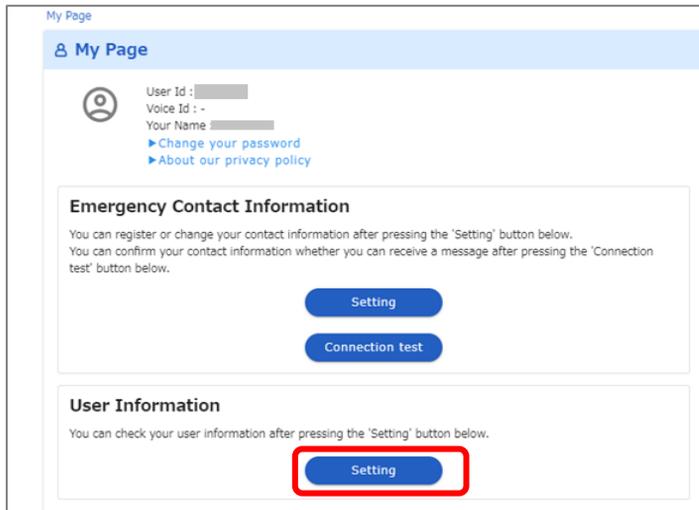
Unable to link to LINE
▼https://helpfeel.com/infocom-emc-faq/--64e2befac2d2ee001b268756

▼**https://helpfeel.com/infocom-emc-faq/--64e2befac2d2ee001b268756**
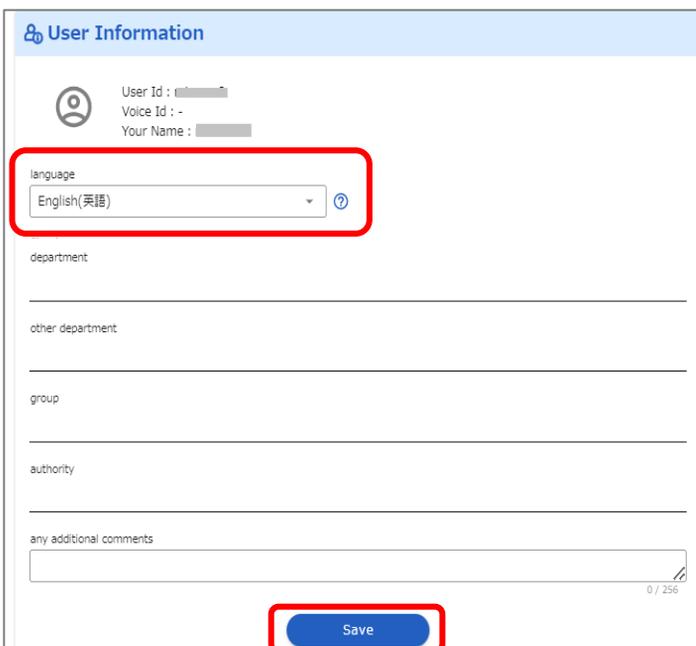
System Language Selection

The language used in emergency contacts (mail text, web pages) is set by this step.

1. Click on "My Page".

2. Click on "Setting".

3. Change the "Language" value.
   Select "English (英語)" from
   the dropdown list.

4. Click "Save" button.